

COVID-19 Update March 27, 2020

We are restricting exams to pets with a medical problem: disease of skin, eyes, ear, GI, lameness or other impairment. We are trying to minimize people to people contact per CDC recommendations.

Annual exams/vaccines of healthy pets will be done later this spring/summer unless needed for immediate boarding purposes. Young pets need to continue the vaccine series as planned and pets due for first annual vaccines will be seen. Pets ages two and older will be delayed for a bit to help keep owners out of harm's way. We still want them to be protected from heartworm, fleas and ticks – so we will dispense meds for them thru the window.

TeleVet: A telemedicine option using a downloaded app from your app store on your phone. This app allows us to schedule a virtual exam for your pet. At this time, we are only allowed to do this for pets that we have seen in the last year. It can use photos or videos for you to show me the issues from your home and I may be able to prescribe meds from a distance! If the pet needs a hands-on exam, the fee will go toward the in-person exam. A credit card will be registered with TeleVet.

PHONE CALLS: I am struggling with finances as all of you are at this time. Please expect a fee for veterinary advice given over the phone – thru my service or the TeleVet app. As the coronavirus takes over our area, my ability to serve you diminishes with every moment that I give away my services.

CLINIC PROTOCOL: We will be meeting you at your house, car or clinic door to take the pet inside the truck. We will talk through the “upper” window or on the phone about history/problems, physical exam findings and treatment plan.

DOGS: We MAY be able to do the exam outside if weather permits and the client is SIX feet from us.

CATS: We will do all cat exams in the truck and they must be in a carrier – I prefer not to be nose-to-nose with anyone in an animal transfer. This is for your safety and ours ... and the carrier prevents the accidental loss of the cat escaping from a firm grasp.

EUTHANASIA: The only time that we will be entering a home is for an at-home euthanasia or for a large dog unable to enter the truck. All other exams will be in the veterinary truck with the owner outside the truck. If possible, euthanasia and exams in the home will be done in the garage with the door open to increase air circulation.

The CDC states the coronavirus is not contagious to our pets.

Please stay safe and play by the rules put forth by the CDC. Public health matters to everyone. We all have elderly family members and those with challenging medical conditions in our lives. Our behavior may be a life and death matter to us and to them!

The CDC link for complete information: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
Ohio Department of Health and Coronavirus: <http://coronavirus.ohio.gov/>

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